In a world where everything we touch frequently changes, water is our constant. We’ve never stopped needing it to drink, to cook, to clean, to live. We’ll always need it for sanitation, fire protection, watering our lawns and washing our cars.

It’s easy to take water for granted. And because so many do, we don’t.

We are scientists, environmentalists, innovators, and protectors. We are also residents and employees in the communities we serve. We understand how important, how precious, and how critical water is to daily life.

WE CARE ABOUT WATER. IT’S WHAT WE DO.

We are Here to Help
If you have a question about your water bill and the amount of water used in your home, contact Indiana American Water at (800) 492-8373. Visit www.indianaamwater.com for water saving tips and a printable version of our leak detection kit.
Indoors

- Check for leaks. Dripping faucets can waste as much as 2,700 gallons of water per year. Leaky toilets can waste as much as 200 gallons each day.
- Check your toilets for leaks by placing a drop of food coloring into your toilet’s tank. Don’t flush. Check the toilet bowl in 15 minutes. If the color flows into your toilet bowl, there is probably a leak.
- Consider purchasing a low-volume toilet that uses less water than older models.
- Run dishwashers and clothes washers only when full. Use the load-size selector.
- Replace your showerhead with a water-efficient model.
- Turn the water off while brushing your teeth. Rinse with a glass of water.

Outdoors

- Avoid over-watering your lawn. One inch of water per week in the summer will keep most grasses healthy.
- Water lawns early in the morning or in the evening during the hotter summer months. Avoid watering on windy days.
- Choose plants that are drought tolerant, heat tolerant, and are tolerant of the minimum winter temperatures.
- Use a broom, and not a hose, to clean sidewalks and driveways.
- For plants that need more water, use a watering can or a hose on low pressure.
- Use lots of mulch around your shrubs and trees to retain moisture, reduce run-off, moderate soil temperatures and help with weed control.
- Avoid over-fertilizing! Get a soil kit to determine what nutrients your soil needs. If you apply fertilizer only in the spring and fall, your grass will be healthy, useless water and need mowing less frequently.
- If you have a swimming pool, get a cover. You’ll cut the loss of water by evaporation by 90 percent.

A+ WATER QUALITY FOR ABOUT A PENNY A GALLON

VALUE OF WATER
Of all your needs, water is the single most important. It is a life essential resource – you need it every day for almost everything you do. Indiana American Water takes that very seriously and constantly looks for ways to improve upon how to deliver high-quality water service.

At about a penny a gallon, and considering how often you use water every day - it’s easy to see the true value of your water service. What other item in your household budget is so affordable? Think about all the ways you use your service and you’ll see why Indiana American Water is truly an exceptional value.

For more information, contact out customer service center at (800) 492-8373.

To learn more about being WATER WISE and how you can make a difference, call (800) 492-8373 or visit www.indianaamwater.com.